

**DELIVERING**  
FOR QUEENSLAND



**Queensland**  
Government

Digital Services and Programs  
Court Technology Renewal

**Videoconferencing Uplift Project –  
December 2025**

## How it started:

The Videoconferencing (VC) Uplift Project began in response to Recommendation 52 from the Women's Safety and Justice Taskforce (WSJT).

This recommendation focused on making court experiences safer for women and girls, especially those affected by domestic and family violence.

## So, in 2023, the VC Uplift Project kicked off with a clear goal:

To upgrade audio-visual (AV) and videoconferencing (VC) systems in courtrooms and remote witness rooms, starting with remote and regional courthouses.



The project is actively rolling out these upgrades across Queensland courts and tribunals.

## Let's look at how the VC Uplift Project came to be, where it's at now, and what's ahead

### Project Deliverables

1

Installing an improved AV system in nominated courts across Queensland. Its key capabilities include enhanced videoconferencing, improved evidence presentation, sound reinforcement and hearing assistance to support accessibility.

2

Modernising remote witness room videoconferencing systems to ensure seamless, secure, and high-quality video connections for witnesses.

3

Uplifting existing guest wi-fi to improve in-court capability (free guest, internet access for court users upon request)

### By the time the project wraps up in 2026, we'll have upgraded:

#### 57 Courtrooms with enhanced VC

Upgraded 57 courtrooms with enhanced videoconferencing capabilities



#### 44 Remote Witness Rooms

Established/improved 44 remote witness rooms across Queensland



# VC Uplift - Courtrooms



We have received very positive feedback from members regarding these upgrades.

57 courtrooms identified for upgrade

35 courtrooms upgraded till Dec 2025

Remaining 22 courtrooms being upgraded in 2026

The VC Uplift Project focuses on upgrading courtroom audio-visual (AV) systems, with a priority on remote courthouse locations. This initiative aims to enhance technology to enable and improve remote conferencing capabilities, delivering modern, secure, and accessible court and tribunal facilities.

This uplift includes:

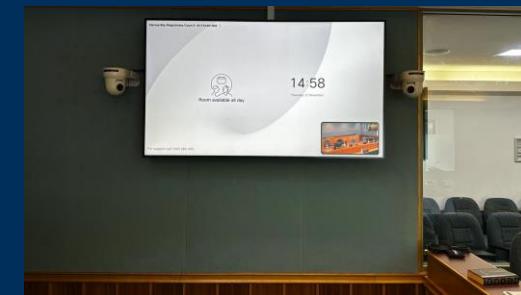
Integrated digital evidence displays

Video configurations to better support vulnerable witnesses

Enhanced video links to watch houses and correctional centres

Clear audio throughout the courtroom

Hearing assistance facilities



## The features and benefits of these courtroom upgrades with VC uplift are:



### Integrated digital evidence displays

Dedicated screens for each party and an additional public gallery display replace the old single-screen setup, ensuring equal access and promoting fairness.



### Video configurations to better support vulnerable witnesses

Configurable video setups provide a secure and comfortable environment for vulnerable witnesses, ensuring their testimony is delivered effectively and respectfully.



### Clear audio throughout the courtroom

Clear audio and accurate evidence replay support transparent proceedings and uphold justice principles.



### Hearing assistance facilities

Advanced hearing assistance improves accessibility and enhances focus and participation for all users.



### Enhanced video links to watch houses and correctional centres

Video link capability enables evidence recording from correctional centres, reducing transport costs and accelerating court proceedings for greater efficiency.

# VC Uplift – Remote Witness Rooms



We have received very positive feedback from members regarding these upgrades.

The VC Uplift Project is upgrading videoconferencing systems in remote witness rooms. The project targets technology enhancements to enable and improve remote conferencing capabilities while providing modern, secure and accessible facilities.



44 Remote Witness Rooms identified for establishment/upgrade



33 Remote Witness Rooms established/ upgraded till December 2025

Remaining 11 Remote Witness Rooms being established/upgraded in 2026

# The features and benefits of these remote witness room upgrades with VC uplift are:



## Modern and secure facilities

Technology enhancements deliver reliable remote conferencing capabilities in a calming, integrated environment. They replace the previous industrial design with a less intimidating experience.



## Better support for vulnerable witnesses

Remote rooms allow witnesses to give evidence without being in the same courthouse as the defendant, ensuring security and reducing stress.



## Efficiency and cost saving

Local courthouses can be used for remote testimony, reducing transport requirements and accelerating proceedings.



## Expanded capacity

Additional rooms provide greater flexibility and availability for remote testimony.



## Improved accessibility

Hearing assistance systems ensure participants can engage effectively and inclusively.



## Support for evidence integrity

Enhanced videoconferencing systems enable secure, high-quality evidence capture from correctional centres and remote locations.



Courtroom Locations

Atherton	Holland Park	Palm Island
Aurukun	Hughenden	Proserpine
Ayr	Ingham	St George
Biloela	Innisfail	Stanthorpe
Blackwater	Kingaroy	Southport
Caboolture	Longreach	Toowoomba
Charleville	Mackay	Townsville
Chinchilla	Mossman	Townsville
Cloncurry	Murgon	Tully
Coolangatta	Nambour	Warwick
Cunnamulla	Nanango	Weipa
Gatton	Noosa	Wynnum
Goondiwindi	Normanton	Yeppoon
Hervey Bay		

Remote Witness Room Locations

Aurukun	Gatton	Noosa
Ayr	Goondiwindi	Normanton
Biloela	Holland Park	Palm Island
Blackwater	Hughenden	Proserpine
Charleville	Ingham	St George
Chinchilla	Innisfail	Stanthorpe
Cloncurry	Mossman	Tully
Cooktown	Mt Isa	Warwick
Coolangatta	Murgon	Weipa
Cunnamulla	Nambour	Wynnum
Dalby	Nanango	Yeppoon

# What's next

## Scheduled Technology Upgrades



As part of these major upgrades, the locations shown on the right will be temporarily unavailable while the work is carried out.

Dates are subject to change.

## Upgrades to be Scheduled

These locations are currently under review for court technology upgrade planning and scheduling.

### Courtroom Locations

Location	Start	Finish
Caloundra	Nov 25	Dec 25
Richlands	Nov 25	Dec 25
Maroochydore	Feb 25	Jan 26
Maroochydore	Feb 25	Jan 26
Redcliffe	Feb 26	Feb 26
Cairns	Apr 26	May 26
Cairns	May 26	May 26

### Remote Witness Room Locations

Location	Start	Finish
Maroochydore	Dec 25	Jan 26
Maroochydore	Dec 25	Jan 26
Redcliffe	Feb 26	Feb 26

Beenleigh	Charters Towers
Bundaberg	Cleveland
Brisbane Arrest Court	Ipswich

Atherton	QEII Courts of Law
Beenleigh	Southport
Charters Towers	Townsville
Cleveland	

**Thank you**  
Court Technology Renewal  
Videoconferencing Uplift  
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